CAN DESIGN THINKING BREAK THE STATUS QUO IN HEALTHCARE DESIGN?

Let’s Explore Third Place Transformation
SESSION ORGANIZERS

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ESIGN thinking
design thinking in action

**Exercising our Senses, Enriching the Experience**
- Enhancing whole person connections
- Creating community connections
- Increasing empathy by environments

**Envisioning the Third Place and Spaces**
- Introducing the Third Places
- Reflecting, collaborating, comparing, and concluding

**Sharing Design Concepts**
- Telling the tale of two teams
- Sharing ideas from design thinking practice and pedagogy
- Infusing design thinking into practice
In communities:

- **Third places** are the social environments that are distinct from the two usual environments of home ("first place") and the workplace ("second place").

- A **third place** refers to places where people spend time between home (‘first’ place) and work (‘second’ place). They are locations where we exchange ideas, have a good time, and build relationships.
“The third place is a generic designation for a great variety of public places that host the regular, voluntary, informal, and happily anticipated gatherings of individuals beyond the realms of home and work.”

student works

HKS Collaboration | Health Care Project

Cindy Chen - Morgan Boles - Catalina Guzman
Leah Royalty - Crystal Hernandez
introducing third place through concept

CERAMIC CULTURE AT SOA

The name and design of SOA Cancer Center was inspired by the delicate process of ceramic making. Three things came to mind:

1. The Journey (STRENGTH)
2. Natural Sensation (OPTIMISM)
3. The Power of Support (ASSURANCE)

STRENGTH. OPTIMISM. ASSURANCE. SOA.
The Journey (STRENGTH) -
Just like a cancer patient going through stages of treatment, ceramics involves an intensive process and requires a strong mind.
Relaxation and calmness are sensations that can help ease the minds of cancer patients. Natural views and being creative provides that sense of calmness and leads them on a journey of inspiration and optimism.
"Embracing spirituality, during the healing and treatment process, reduces stress and encourages mental clarity."
The Power of Support (ASSURANCE) –
It's beneficial for patients to have a strong support system from doctors, nurses, family, and friends.
Making large, open, but comfortable spaces for both family/friends and the patient, encourages connection and involvement during the treatment process.
Magnolia
Oncology Center

Bow Vongvanij, Breanna McGrath, Genesses Siu, Stephanie Lynch, & Yingli Wang
CONCEPT

MAGNOLIA ONCOLOGY CENTER STRIVES TO PROVIDE A COMFORTABLE HEALING SPACE FOR OUR CANCER PATIENTS, THEIR FAMILIES, AND NURSES.

BY INCORPORATING DIFFERENT ART PIECES, A HEALING GARDEN, AND NATURAL MATERIALS, WE ASPIRE TO CREATE AN ENVIRONMENT THAT FOSTERS HOPE FOR OUR PATIENTS.

DAYLIGHT IMMURSES THE VIBRANT SPACES, REMINDING PATIENTS OF THEIR STRENGTH.
MEDICAL ONCOLOGY - STAFF LOUNGE

KIMBALL HEALTH WILDER CHAIR

MEDICAL ONCOLOGY FLOOR PLAN

COMPASSION 11

PRIVACY 4

WELLNESS 12

DAYLIGHT 20, 21
TRAINING / CONFERENCE ROOM

HEALING CENTER FLOOR PLAN
HEALING GARDEN

W O O D  B E N C H

H E A L I N G  G A R D E N  F L O O R  P L A N

C H A P E L  E L V A T I O N

P A T I E N T  O U T C O M E  2

A C C E S S I B I L I T Y  6 ,  7

A N X I E T Y  8

H E A L I N G  G A R D E N  1 6
Under Duress: Leveraging Design to Foster Mindfulness in High Stress Emergency Departments

• Funded by: American Society of Interior Designers (ASID)

• Our objective: to identify design strategies for creating effective environments for healthcare professionals working in emergency departments, specifically design attributes that support mindfulness and stress management practices

• Our method: we will implement supportive design attributes in a virtual model of an ED setting and ask healthcare professionals to evaluate the model by walking through the simulated environment in one of two focus group sessions

• Researchers: Shabboo Valipoor (sh.valipoor@ufl.edu) & Sheila Bosch (sheilabosch@ufl.edu)